



ISO 9001, ISO 14001 &  
OHSAS18001 Certified.

বাংলাদেশ পল্লী বিদ্যুতায়ন বোর্ড  
BANGLADESH RURAL ELECTRIFICATION  
BOARD

কেন্দ্রীয় গ্রাহক অভিযোগ কেন্দ্র  
সিস্টেম অপারেশন পরিদপ্তর  
বাংলাদেশ পল্লী বিদ্যুতায়ন বোর্ড, ঢাকা।  
ফোন#০২-৮৯০০৫৭৫, ০১৭৯২৬২৩৪৬৭  
মেইল [brebcontrolroom@gmail.com](mailto:brebcontrolroom@gmail.com)

স্মারক-২৭.১২.০০০০.০২৭.১৫.০১৫.২২. ১৫৬

তারিখঃ- ০৬/০৪/২০২২খ্রিঃ

নির্বাহী পরিচালক,  
বাপবিবো, ঢাকা।

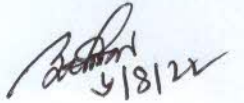
বিষয়ঃ বাপবিবো'র “কেন্দ্রীয় গ্রাহক অভিযোগ কেন্দ্র”-এ গৃহীত মার্চ-২০২২ মাসের গ্রাহক অভিযোগ সংক্রান্ত তথ্যাদির মাসিক প্রতিবেদন প্রদান প্রসঙ্গে।  
সূত্রঃ-২৭.০১৪.০৩১.০০.০১১.২০০৯(অংশ)-৮৩, তারিখ-০১/০৩/২০১৬ খ্রিঃ।

উপর্যুক্ত বিষয় ও সূত্রের প্রেক্ষিতে “বাংলাদেশ পল্লী বিদ্যুতায়ন বোর্ড”-এর সিস্টেম অপারেশন পরিদপ্তরের সার্বিক তত্ত্বাবধানে সদর দপ্তরস্থ মূল ভবনের ৭ম তলায় স্থাপিত “কেন্দ্রীয় গ্রাহক অভিযোগ কেন্দ্র”-এ গৃহীত গ্রাহক অভিযোগ সংক্রান্ত তথ্যাদির মাসিক প্রতিবেদন নিম্নে তুলে ধরা হলো। উল্লেখ্য মার্চ মাসে মোট ২০৭ টি অভিযোগ পাওয়া যায় এবং ২০৭ টিই নিষ্পত্তি করা হয়েছে। অভিযোগের ধরন ও তথ্য এতদসঙ্গে সংযুক্ত করা হল।

মাসের নামঃ মার্চ -২০২২ খ্রিঃ

ক্রঃ নং	সংস্থা/কোম্পানী	প্রাপ্ত অভিযোগের সংখ্যা	সংশ্লিষ্ট সংস্থা/কোম্পানীতে প্রেরিত অভিযোগ সংখ্যা	নিষ্পত্তিকৃত অভিযোগ সংখ্যা	পেন্ডিংকৃত অভিযোগ সংখ্যা	মন্তব্য
১	২	৩	৪	৫	৬	৭
০১	বাংলাদেশ পল্লী বিদ্যুতায়ন বোর্ড	২০৭ টি	(ক) বাপবিবো'র ল্যান্ডফোন/মোবাইল মারফৎ গৃহীত অভিযোগ সংখ্যা= ১৯৭ টি (খ) পত্র/স্ব-লিখিত/ই-মেইলে গৃহীত অভিযোগ সংখ্যা=০০ (গ) অন্যান্য অভিযোগের সংখ্যা=১০ টি মোট অভিযোগ সংখ্যা=২০৭টি	২০৭ টি	নাই	মার্চ মাসে কোন অভিযোগ পেন্ডিং নাই।

এমতাবস্থায়, বাপবিবো'র “কেন্দ্রীয় গ্রাহক অভিযোগ কেন্দ্র”-এ গৃহীত গ্রাহক অভিযোগ সংক্রান্ত তথ্যাদির মাসিক প্রতিবেদন পরবর্তী প্রয়োজনীয় ব্যবস্থা গ্রহণের নিমিত্তে প্রেরণ করা হলো।

  
(মো: রফিকুল ইসলাম)  
পরিচালক (চ: দা:)

অনুলিপিঃ-

১। প্রধান প্রকৌশলী (পওপ/প্রকল্প), বাপবিবো, ঢাকা।

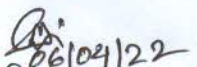
২। পরিচালক আর্থিক মনিটরিং (উঃ/দঃ)/ পবিস মনিটরিং ও ব্যবস্থাপনা পরিচালক(কেঃ/উঃ অঃ/দঃ/পূঃ/পঃ/অঃ) পরিদপ্তর, বাপবিবো, ঢাকা।

৩। সিনিয়র সিস্টেম এনালিস্ট, আইসিটি পরিদপ্তর, বাপবিবো ঢাকা, আরইবি'র Website-এ প্রকাশ করার জন্য অনুরোধ করা হলো।

৪। তত্ত্বাবধায়ক প্রকৌশলী, এনার্জি অডিট এন্ড ট্যারিফ পরিদপ্তর, বাপবিবো, ঢাকা।

৫। পরিচালক, কর্মচারী প্রশাসন পরিদপ্তর, বাপবিবো, ঢাকা।

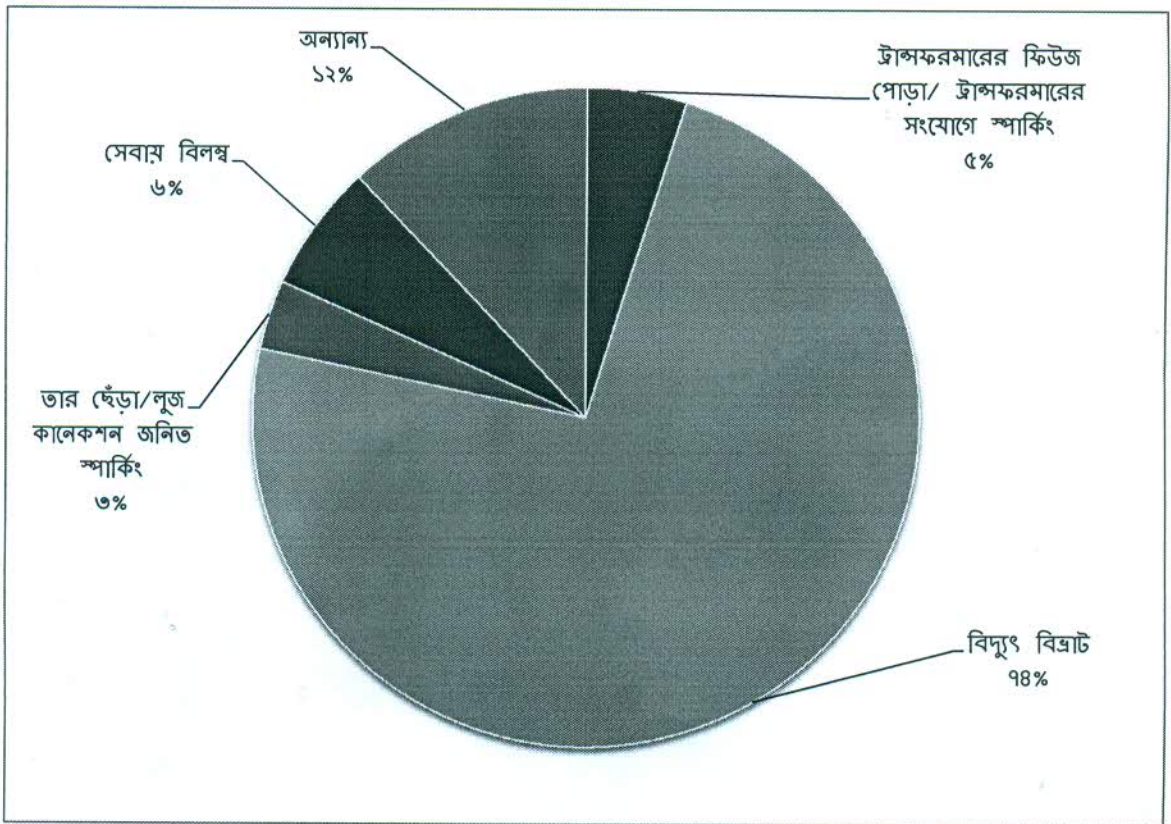
৬। একান্ত সচিব, চেয়ারম্যান, বাপবিবো, ঢাকা।

  
(মজিবুর রহমান)  
সহকারী প্রকৌশলী

## সংযুক্তি

মার্চ-২০২২ মাসের গৃহীত ও নিষ্পন্নকৃত অভিযোগ সমূহের প্রতিবেদন।

অভিযোগের ধরণ	অভিযোগ গ্রহণের সংখ্যা	অভিযোগ নিষ্পন্নের সংখ্যা	মন্তব্য
ট্রান্সফরমারের ফিউজ পোড়া/ ট্রান্সফরমারের সংযোগে স্পার্কিং	১০	১০০%	
বিদ্যুৎ বিস্ফোট	১৫২	১০০%	
তার ছেঁড়া/লুজ কানেকশন জনিত স্পার্কিং	৭	১০০%	
সেবায় বিলম্ব	১৩	১০০%	
অন্যান্য	২৫	১০০%	
	২০৭	১০০%	



*[Handwritten signature]*



বাণবিবোর "কেন্দ্রীয় গ্রাহক অভিযোগ কেন্দ্র"-এ গৃহীত মার্চ-২০২২ মাসের গ্রাহক অভিযোগ সংক্রান্ত তথ্যাদির মাসিক প্রতিবেদন।

Sl no.	Complaint Date	Track ID	Subject	Status	Resolved Date As Per (Complain.mpemr.gov.bd)
1	31 March, 2022	BREB-0109114	No Electricity (Phase 1/ Phase 3)	Completed	31 March, 2022
2	31 March, 2022	BREB-0109113	Distribution Transformer failed/burnt	Completed	31 March, 2022
3	31 March, 2022	BREB-0109111	No Electricity (Phase 1/ Phase 3)	Completed	31 March, 2022
4	31 March, 2022	BREB-0109110	No Electricity (Phase 1/ Phase 3)	Completed	31 March, 2022
5	31 March, 2022	BREB-0109108	New Application	Completed	31 March, 2022
6	31 March, 2022	BREB-0109106	No Electricity (Phase 1/ Phase 3)	Completed	31 March, 2022
7	31 March, 2022	BREB-0109105	Meter/Reading Related Problem	Completed	31 March, 2022
8	31 March, 2022	BREB-0109036	No Electricity (Single)	Completed	31 March, 2022
9	31 March, 2022	BREB-0109027	Other's	Completed	31 March, 2022
10	30 March, 2022	BREB-0108992	No Electricity (Single)	Completed	30 March, 2022
11	30 March, 2022	BREB-0108991	No Electricity (Single)	Completed	30 March, 2022
12	30 March, 2022	BREB-0108973	No Electricity (Single)	Completed	30 March, 2022
13	30 March, 2022	BREB-0108960	No Electricity (Single)	Completed	30 March, 2022
14	30 March, 2022	BREB-0108928	Meter/Reading Related Problem	Completed	30 March, 2022
15	30 March, 2022	BREB-0108911	Other's	Completed	30 March, 2022
16	30 March, 2022	BREB-0108910	No Electricity (Single)	Completed	30 March, 2022
17	30 March, 2022	BREB-0108909	No Electricity (Single)	Completed	30 March, 2022
18	30 March, 2022	BREB-0108907	No Electricity (Single)	Completed	30 March, 2022
19	30 March, 2022	BREB-0108902	No Electricity (Single)	Completed	30 March, 2022
20	30 March, 2022	BREB-0108900	No Electricity (Single)	Completed	30 March, 2022
21	30 March, 2022	BREB-0108886	No Electricity (Phase 1/ Phase 3)	Completed	30 March, 2022
22	30 March, 2022	BREB-0108885	No Electricity (Phase 1/ Phase 3)	Completed	30 March, 2022
21	29 March, 2022	BREB-0108875	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
24	29 March, 2022	BREB-0108874	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
25	29 March, 2022	BREB-0108873	Distribution Transformer failed/burnt	Completed	29 March, 2022
26	29 March, 2022	BREB-0108872	Firing	Completed	29 March, 2022
27	29 March, 2022	BREB-0108871	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
28	29 March, 2022	BREB-0108870	No Electricity (Phase 1/ Phase 3)	Submitted	29 March, 2022
29	29 March, 2022	BREB-0108869	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
30	29 March, 2022	BREB-0108868	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
31	29 March, 2022	BREB-0108867	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
32	29 March, 2022	BREB-0108866	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
33	29 March, 2022	BREB-0108865	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
34	29 March, 2022	BREB-0108864	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
35	29 March, 2022	BREB-0108863	Other's	Completed	29 March, 2022
36	29 March, 2022	BREB-0108861	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
37	29 March, 2022	BREB-0108860	No Electricity (Phase 1/ Phase 3)	Completed	29 March, 2022
38	29 March, 2022	BREB-0108834	No Electricity (Single)	Completed	29 March, 2022
39	29 March, 2022	BREB-0108826	Service Neutral Loop Burning	Completed	29 March, 2022
40	29 March, 2022	BREB-0108825	Service Neutral Loop Burning	Completed	29 March, 2022
41	28 March, 2022	BREB-0108732	Meter/Reading Related Problem	Completed	28 March, 2022
42	28 March, 2022	BREB-0108731	Other's	Completed	28 March, 2022
43	28 March, 2022	BREB-0108730	No Electricity (Phase 1/ Phase 3)	Completed	28 March, 2022
44	28 March, 2022	BREB-0108729	Meter/Reading Related Problem	Submitted	28 March, 2022
45	28 March, 2022	BREB-0108726	No Electricity (Phase 1/ Phase 3)	Completed	28 March, 2022



46	28 March, 2022	BREB-0108724	No Electricity (Phase 1/ Phase 3)	Completed	28 March, 2022
47	28 March, 2022	BREB-0108723	Meter/Reading Related Problem	Completed	28 March, 2022
48	28 March, 2022	BREB-0108651	No Electricity (Phase 1/ Phase 3)	Completed	28 March, 2022
49	28 March, 2022	BREB-0108630	No Electricity (Single)	Completed	28 March, 2022
50	28 March, 2022	BREB-0108629	No Electricity (Phase 1/ Phase 3)	Completed	28 March, 2022
51	28 March, 2022	BREB-0108628	No Electricity (Phase 1/ Phase 3)	Completed	28 March, 2022
52	28 March, 2022	BREB-0108585	No Electricity (Single)	Completed	28 March, 2022
53	28 March, 2022	BREB-0108581	No Electricity (Single)	Completed	28 March, 2022
54	28 March, 2022	BREB-0108580	No Electricity (Single)	Completed	28 March, 2022
55	28 March, 2022	BREB-0108579	No Electricity (Single)	Completed	28 March, 2022
56	28 March, 2022	BREB-0108578	No Electricity (Single)	Completed	28 March, 2022
57	27 March, 2022	BREB-0108575	Other's	Completed	27 March, 2022
58	27 March, 2022	BREB-0108574	Load shedding/scheduled outages	Completed	27 March, 2022
59	27 March, 2022	BREB-0108573	Other's	Completed	27 March, 2022
60	27 March, 2022	BREB-0108572	Other's	Completed	27 March, 2022
61	27 March, 2022	BREB-0108570	Other's	Completed	27 March, 2022
62	27 March, 2022	BREB-0108569	Other's	Completed	27 March, 2022
63	27 March, 2022	BREB-0108568	No Electricity (Phase 1/ Phase 3)	Completed	27 March, 2022
64	27 March, 2022	BREB-0108567	No Electricity (Phase 1/ Phase 3)	Completed	27 March, 2022
65	27 March, 2022	BREB-0108566	No Electricity (Phase 1/ Phase 3)	Submitted	27 March, 2022
66	27 March, 2022	BREB-0108565	No Electricity (Phase 1/ Phase 3)	Completed	27 March, 2022
67	27 March, 2022	BREB-0108564	No Electricity (Phase 1/ Phase 3)	Completed	27 March, 2022
68	27 March, 2022	BREB-0108493	No Electricity (Single)	Completed	27 March, 2022
69	27 March, 2022	BREB-0108492	No Electricity (Single)	Completed	27 March, 2022
70	27 March, 2022	BREB-0108491	No Electricity (Single)	Completed	27 March, 2022
71	27 March, 2022	BREB-0108490	No Electricity (Single)	Completed	27 March, 2022
72	27 March, 2022	BREB-0108437	No Electricity (Phase 1/ Phase 3)	Completed	27 March, 2022
73	26 March, 2022	BREB-0108434	Other's	Completed	26 March, 2022
74	26 March, 2022	BREB-0108433	No Electricity (Phase 1/ Phase 3)	Completed	26 March, 2022
75	26 March, 2022	BREB-0108429	No Electricity (Phase 1/ Phase 3)	Completed	26 March, 2022
76	26 March, 2022	BREB-0108428	Other's	Completed	26 March, 2022
77	26 March, 2022	BREB-0108427	No Electricity (Phase 1/ Phase 3)	Completed	26 March, 2022
78	26 March, 2022	BREB-0108416	No Electricity (Single)	Completed	26 March, 2022
79	26 March, 2022	BREB-0108414	No Electricity (Single)	Completed	26 March, 2022
80	26 March, 2022	BREB-0108413	No Electricity (Single)	Completed	26 March, 2022
81	26 March, 2022	BREB-0108412	No Electricity (Single)	Completed	26 March, 2022
82	26 March, 2022	BREB-0108410	Sparking the H.T/L.T Line	Completed	26 March, 2022
83	26 March, 2022	BREB-0108403	No Electricity (Single)	Completed	26 March, 2022
84	25 March, 2022	BREB-0108399	Meter/Reading Related Problem	Completed	25 March, 2022
85	25 March, 2022	BREB-0108398	Meter/Reading Related Problem	Completed	25 March, 2022
86	25 March, 2022	BREB-0108394	No Electricity (Phase 1/ Phase 3)	Completed	25 March, 2022
87	25 March, 2022	BREB-0108393	No Electricity (Phase 1/ Phase 3)	Completed	25 March, 2022
88	25 March, 2022	BREB-0108392	No Electricity (Phase 1/ Phase 3)	Completed	25 March, 2022
89	25 March, 2022	BREB-0108391	Meter/Reading Related Problem	Completed	25 March, 2022
90	25 March, 2022	BREB-0108390	No Electricity (Phase 1/ Phase 3)	Completed	25 March, 2022
91	25 March, 2022	BREB-0108388	Firing	Completed	25 March, 2022
92	25 March, 2022	BREB-0108387	Distribution Transformer failed/burnt	Completed	25 March, 2022
93	25 March, 2022	BREB-0108386	Distribution Transformer failed/burnt	Completed	25 March, 2022
94	25 March, 2022	BREB-0108385	No Electricity (Phase 1/ Phase 3)	Completed	25 March, 2022
95	24 March, 2022	BREB-0108354	Meter/Reading Related Problem	Completed	24 March, 2022
96	24 March, 2022	BREB-0108353	No Electricity (Phase 1/ Phase 3)	Completed	24 March, 2022
97	24 March, 2022	BREB-0108351	Other's	Completed	24 March, 2022



98	24 March, 2022	BREB-0108349	Other's	Completed	24 March, 2022
99	24 March, 2022	BREB-0108318	Other's	Completed	24 March, 2022
100	24 March, 2022	BREB-0108241	No Electricity (Single)	Completed	24 March, 2022
101	23 March, 2022	BREB-0108233	No Electricity (Phase 1/ Phase 3)	Completed	23 March, 2022
102	23 March, 2022	BREB-0108188	No Electricity (Phase 1/ Phase 3)	Completed	23 March, 2022
103	23 March, 2022	BREB-0108187	Distribution Transformer failed/burnt	Completed	23 March, 2022
104	23 March, 2022	BREB-0108181	No Electricity (Single)	Completed	23 March, 2022
105	23 March, 2022	BREB-0108173	Re-Connection	Submitted	23 March, 2022
106	23 March, 2022	BREB-0108170	No Electricity (Single)	Completed	23 March, 2022
107	23 March, 2022	BREB-0108168	No Electricity (Single)	Completed	23 March, 2022
108	22 March, 2022	BREB-0108119	No Electricity (Phase 1/ Phase 3)	Completed	22 March, 2022
109	22 March, 2022	BREB-0108108	No Electricity (Phase 1/ Phase 3)	Completed	22 March, 2022
110	22 March, 2022	BREB-0108081	Billing Correction	Submitted	22 March, 2022
111	22 March, 2022	BREB-0108080	No Electricity (Single)	Completed	22 March, 2022
112	22 March, 2022	BREB-0108079	Service Related Complaint	Completed	22 March, 2022
113	22 March, 2022	BREB-0108077	No Electricity (Single)	Completed	22 March, 2022
114	22 March, 2022	BREB-0108040	No Electricity (Single)	Completed	22 March, 2022
115	21 March, 2022	BREB-0108034	No Electricity (Single)	Completed	21 March, 2022
116	21 March, 2022	BREB-0108011	Meter/Reading Related Problem	Completed	21 March, 2022
117	21 March, 2022	BREB-0108009	No Electricity (Single)	Completed	21 March, 2022
118	21 March, 2022	BREB-0107941	No Electricity (Phase 1/ Phase 3)	Completed	21 March, 2022
119	20 March, 2022	BREB-0107934	Meter/Reading Related Problem	Completed	20 March, 2022
120	20 March, 2022	BREB-0107931	No Electricity (Phase 1/ Phase 3)	Completed	20 March, 2022
121	20 March, 2022	BREB-0107928	Firing	Completed	20 March, 2022
122	20 March, 2022	BREB-0107922	Meter/Reading Related Problem	Completed	20 March, 2022
121	20 March, 2022	BREB-0107921	No Electricity (Phase 1/ Phase 3)	Completed	20 March, 2022
124	20 March, 2022	BREB-0107918	No Electricity (Phase 1/ Phase 3)	Completed	20 March, 2022
125	20 March, 2022	BREB-0107917	Meter/Reading Related Problem	Completed	20 March, 2022
126	20 March, 2022	BREB-0107916	New Application	Completed	20 March, 2022
127	20 March, 2022	BREB-0107915	No Electricity (Phase 1/ Phase 3)	Completed	20 March, 2022
128	20 March, 2022	BREB-0107890	Meter/Reading Related Problem	Completed	20 March, 2022
129	20 March, 2022	BREB-0107889	Service Related Complaint	Completed	20 March, 2022
130	20 March, 2022	BREB-0107799	No Electricity (Single)	Completed	20 March, 2022
131	20 March, 2022	BREB-0107798	No Electricity (Single)	Completed	20 March, 2022
132	20 March, 2022	BREB-0107797	Load shedding/scheduled outages	Completed	20 March, 2022
133	20 March, 2022	BREB-0107796	No Electricity (Single)	Completed	20 March, 2022
134	20 March, 2022	BREB-0107795	Distribution Transformer failed/burnt	Completed	20 March, 2022
135	20 March, 2022	BREB-0107794	No Electricity (Single)	Completed	20 March, 2022
136	20 March, 2022	BREB-0107793	No Electricity (Single)	Completed	20 March, 2022
137	19 March, 2022	BREB-0107791	No Electricity (Phase 1/ Phase 3)	Completed	19 March, 2022
138	19 March, 2022	BREB-0107775	No Electricity (Phase 1/ Phase 3)	Completed	19 March, 2022
139	19 March, 2022	BREB-0107774	Distribution Transformer failed/burnt	Completed	19 March, 2022
140	18 March, 2022	BREB-0107748	Other's	Completed	18 March, 2022
141	18 March, 2022	BREB-0107742	No Electricity (Single)	Completed	18 March, 2022
142	18 March, 2022	BREB-0107741	No Electricity (Single)	Completed	18 March, 2022
143	18 March, 2022	BREB-0107740	No Electricity (Phase 1/ Phase 3)	Completed	18 March, 2022
144	18 March, 2022	BREB-0107739	No Electricity (Phase 1/ Phase 3)	Completed	18 March, 2022
145	18 March, 2022	BREB-0107737	No Electricity (Phase 1/ Phase 3)	Completed	18 March, 2022
146	18 March, 2022	BREB-0107733	Distribution Transformer failed/burnt	Completed	18 March, 2022
147	18 March, 2022	BREB-0107732	No Electricity (Single)	Completed	18 March, 2022
148	17 March, 2022	BREB-0107718	Other's	Completed	17 March, 2022
149	17 March, 2022	BREB-0107717	No Electricity (Single)	Completed	17 March, 2022



150	16 March, 2022	BREB-0107699	Firing	Completed	16 March, 2022
151	16 March, 2022	BREB-0107698	Other's	Completed	16 March, 2022
152	16 March, 2022	BREB-0107696	Firing	Completed	16 March, 2022
153	16 March, 2022	BREB-0107695	No Electricity (Phase 1/ Phase 3)	Completed	16 March, 2022
154	16 March, 2022	BREB-0107694	No Electricity (Phase 1/ Phase 3)	Completed	16 March, 2022
155	16 March, 2022	BREB-0107693	No Electricity (Phase 1/ Phase 3)	Completed	16 March, 2022
156	16 March, 2022	BREB-0107692	Meter/Reading Related Problem	Completed	16 March, 2022
157	16 March, 2022	BREB-0107691	No Electricity (Single)	Completed	16 March, 2022
158	16 March, 2022	BREB-0107690	Firing	Completed	16 March, 2022
159	16 March, 2022	BREB-0107689	Firing	Completed	16 March, 2022
160	16 March, 2022	BREB-0107688	Disconnection	Completed	16 March, 2022
161	16 March, 2022	BREB-0107687	No Electricity (Phase 1/ Phase 3)	Completed	16 March, 2022
162	16 March, 2022	BREB-0107661	No Electricity (Single)	Completed	16 March, 2022
163	16 March, 2022	BREB-0107658	No Electricity (Single)	Completed	16 March, 2022
164	15 March, 2022	BREB-0107600	Other's	Completed	15 March, 2022
165	15 March, 2022	BREB-0107599	Firing	Completed	15 March, 2022
166	15 March, 2022	BREB-0107598	Other's	Completed	15 March, 2022
167	15 March, 2022	BREB-0107539	No Electricity (Single)	Completed	15 March, 2022
168	14 March, 2022	BREB-0107497	Other's	Completed	14 March, 2022
169	14 March, 2022	BREB-0107494	Other's	Completed	14 March, 2022
170	14 March, 2022	BREB-0107492	Distribution Transformer failed/burnt	Completed	14 March, 2022
171	14 March, 2022	BREB-0107491	No Electricity (Single)	Completed	14 March, 2022
172	14 March, 2022	BREB-0107490	No Electricity (Single)	Completed	14 March, 2022
173	14 March, 2022	BREB-0107489	No Electricity (Single)	Completed	14 March, 2022
174	14 March, 2022	BREB-0107488	Service Related Complaint	Completed	14 March, 2022
175	14 March, 2022	BREB-0107487	No Electricity (Single)	Completed	14 March, 2022
176	14 March, 2022	BREB-0107486	Other's	Completed	14 March, 2022
177	13 March, 2022	BREB-0107423	No Electricity (Phase 1/ Phase 3)	Completed	13 March, 2022
178	13 March, 2022	BREB-0107422	No Electricity (Single)	Completed	13 March, 2022
179	13 March, 2022	BREB-0107420	Meter/Reading Related Problem	Completed	13 March, 2022
180	13 March, 2022	BREB-0107419	Meter/Reading Related Problem	Completed	13 March, 2022
181	13 March, 2022	BREB-0107418	No Electricity (Single)	Completed	13 March, 2022
182	13 March, 2022	BREB-0107417	Other's	Completed	13 March, 2022
183	13 March, 2022	BREB-0107389	No Electricity (Single)	Completed	13 March, 2022
184	12 March, 2022	BREB-0107366	No Electricity (Phase 1/ Phase 3)	Completed	12 March, 2022
185	12 March, 2022	BREB-0107363	Other's	Completed	12 March, 2022
186	12 March, 2022	BREB-0107349	No Electricity (Phase 1/ Phase 3)	Completed	12 March, 2022
187	12 March, 2022	BREB-0107348	No Electricity (Phase 1/ Phase 3)	Completed	12 March, 2022
188	12 March, 2022	BREB-0107347	No Electricity (Single)	Completed	12 March, 2022
189	11 March, 2022	BREB-0107286	No Electricity (Single)	Completed	11 March, 2022
190	11 March, 2022	BREB-0107264	Load shedding/scheduled outages	Completed	11 March, 2022
191	10 March, 2022	BREB-0107247	No Electricity (Single)	Completed	10 March, 2022
192	10 March, 2022	BREB-0107246	No Electricity (Single)	Completed	10 March, 2022
193	10 March, 2022	BREB-0107245	Other's	Completed	10 March, 2022
194	10 March, 2022	BREB-0107220	No Electricity (Single)	Completed	10 March, 2022
195	09 March, 2022	BREB-0107159	No Electricity (Single)	Completed	09 March, 2022
196	09 March, 2022	BREB-0107158	New Application	Completed	09 March, 2022
197	09 March, 2022	BREB-0107147	No Electricity (Single)	Completed	09 March, 2022
198	09 March, 2022	BREB-0107146	Other's	Completed	09 March, 2022
199	09 March, 2022	BREB-0107144	Other's	Completed	09 March, 2022
200	08 March, 2022	BREB-0107078	Other's	Completed	08 March, 2022
201	08 March, 2022	BREB-0107076	No Electricity (Phase 1/ Phase 3)	Completed	08 March, 2022

202	08 March, 2022	BREB-0107049	No Electricity (Single)	Completed	08 March, 2022
203	08 March, 2022	BREB-0107048	No Electricity (Single)	Completed	08 March, 2022
204	03 March, 2022	BREB-0106654	Load shedding/scheduled outages	Completed	08 March, 2022
205	01 March, 2022	BREB-0106509	Other's	Completed	08 March, 2022
206	01 March, 2022	BREB-0106497	Lawful Action for Disconnection Illegal Electricity	Completed	17 March, 2022
207	01 March, 2022	BREB-0106463	Meter/Reading Related Problem	Completed	16 March, 2022

